

# Lifeline ARM End Of Life Frequently Asked Questions

## Q1. What does Lifeline ARM End of Life mean?

End of Life defines the phase of Defibtech's product lifecycle where no new Lifeline ARMs will be manufactured or sold. There will be limitations on service and support activities available. Defibtech does not plan to release any future software updates for this product line.

## Q2. What are the milestones related to End of Life planning?

The below table lists some of the key milestones to be aware of for planning around the End of life.

Milestone	Date	Description
EOL Notification	Jul 30,2025	Public announcement of product phase-out
USA Last Order Date	Aug 30, 2025	Final date to place orders for the Lifeline ARM device in the USA
International Last order Date	Jul 30, 2025	Final date to place orders for the Lifeline ARM device outside of the USA.
Last Shipment Date	Dec 30, 2025	Final shipment of ordered devices to all markets.
End of Service	2031	Final date for technical support, repairs, and spare parts. Service is guaranteed for 6 years from the date of manufacture and afterwards based on component availability.

## Q3. What products are impacted?

The following table lists the affected products and accessories.

Product	Part Numbers	UDI Numbers / GTIN
RMU-1000 Lifeline ARM (including compression modules)	RCF-A1000EN, RCF-E1000CA, RCF-E1000EN, RCF-E1000PL, RCF-E1000SP, RCF-E1000TW, RCF-E1001TW, RCF-E2009JA, RCF-RMC-A1000GG, RCF-RMC-E1000GG, RMC-A1000GG, RMC-E1000GG, RSL-RMC-A1000GG	00815098020539 10815098020536 10815098020628
Patient Interface Pads	RPP-G1003GG	20815098020588 00815098020584
Torso Stabilization Strap	RCF-RSS-U1000GG, RSS-U1000GG	10815098020574 00815098020577
Replacement Backboard	RCF-RMB-G1000, RCF-RMB-G1000GG, RMB-G1000GG	00815098020560 10815098020567
Replacement Frame	RCF-RMF-U1000, RCF-RMF-U1000GG, RMF-U1000GG	00815098020553 10815098020550
Carrying Case (Soft type)	RAC-U1100GG	
Tactical Case	RCF-RAC-U1105EN, RCF-RAC-E1105TW, RAC-U1105GG	

**Q4. Can I still purchase a premium service plan?**

Defibtech will no longer provide long-term service plans for the Lifeline ARM product line after July 30<sup>th</sup> 2025.

**Q5. What if my device needs preventive maintenance?**

We will continue to maintain devices based on the age of the device and the best of our ability including component availability. Devices less than 6 years old may purchase preventive maintenance as needed. For devices greater than 6 years old please contact Defibtech. Service will be available on a case-by-case basis depending on part availability.

**Q6. I recently purchased a Lifeline ARM; how long can I expect support?**

Defibtech is committed to supporting Lifeline ARM devices for 6 years after the date of manufacture. This includes service and repair as well as availability of single use consumable patient interface pads.

**Q7. What about Patient Interface Pads (PIP)?**

Defibtech will continue supplying PIPs until 2031 to support the current install base.

**Q8. Are other accessories still available?**

Any accessories that are unique to the Lifeline ARM product are also discontinued. This includes the torso stabilization strap (RCF-RSS-U1000GG), the carrying case (RAC-U1100GG), tactical case (RCF-RAC-U1105EN), and replacement frames (RCF-RMF-U1000) and backboards (RCF-RMB-G1000GG). Limited quantities may be available in inventory however these components are no longer in production.

**Q9. What about batteries and patient wrist straps?**

The Lifeline ARM and the ARM XR both use the same battery and patient wrist straps. These items will continue to be available for the foreseeable future.

**Q10. Is there a replacement product?**

Yes, the ARM XR automatic chest compression device is the replacement for the Lifeline ARM. Please contact your account representative or distributor for additional information.