

Immediate Recommendations for Corrective Action

These recommendations apply only to units running version 2.002 software or earlier versions. To determine your software version, please refer to “How to Determine Your Defibtech AED’s Software Version”

We advise that you **perform the following procedure immediately and then once per month** until the unit’s software has been upgraded:

- Perform a manually initiated self-test:
 - Press and hold the on/off button for approximately five seconds until the unit speaks, “Performing Unit Self-test.” Once the unit begins to speak, release the on/off button.
 - The unit will run a comprehensive self-test for approximately ten seconds, report its status, and then automatically shut off. The unit will speak:
 - “Unit OK” – the unit and battery are rescue-ready.
 - “Replace Battery Pack Now” or “Battery Pack Low” – battery pack is low and may not have sufficient energy to perform a rescue. Replace battery pack immediately.
 - “Replace Nine Volt Battery” – the nine volt battery in the battery pack needs to be replaced. Replace nine volt battery with a lithium battery as described in the User Manual and perform a second manually initiated self-test as described above.
 - If any other message is spoken, refer to Section 5 of the User Manual (“Maintaining and Troubleshooting the DDU-100 AED”). If you have any questions, remove the unit from service and contact your distributor or Defibtech Customer Service at 1-877-453-4507 or e-mail us at techsupport@defibtech.com.
 - NOTE: This procedure should only be run once a month as described above. Each manually initiated self-test consumes battery capacity.
- After the above test has been performed, continue to verify the status of the AED on a daily basis as recommended in the DDU-100 User Manual (Routine Maintenance, Section 5.2) by checking the Active Status Indicator (ASI) on the upper right corner of the AED:
 - Flashing green ASI indicates that the unit and battery are operational.
 - Flashing red ASI or no flashing ASI indicates the unit needs service. Remove unit from service and follow the troubleshooting instructions in the User Manual.

If you have any questions or concerns about these recommendations, contact your distributor or Defibtech Customer Service at (866) 333-4241.